



CHOA Survey Results – February 10, 2023

Hello residents of Crestmont,

Thank you to those residents who filled out the Crestmont Homeowners Association (CHOA) survey sent in December.

Here are the top three takeaways from residents:

1. Residents would like transparency on their CHOA fees and what they pay for
2. Cleared pathways and more general maintenance of parks and green spaces
3. More classes held at the Hall, such as fitness, art, cooking classes and more

The CHOA hears you and values your feedback. As your CHOA, here is how we are using this information to provide better service to our community:

1. For more information on what your fees pay for, we will create a simple infographic of your fees and what they get allocated to. We will share this in the near future. Additionally, we wanted to remind you that if you are a member in good standing, you can view financial information on our website here: <https://www.crestmonthall.com/members/important-documents/>. Look under the header which reads “CHOA Financials”
 - a. You need to sign-in to the member portal to view this document. If you need login information, please email admin@crestmonthall.com.
2. We will work with our contractors to ensure pathways are cleared in the winter months and that green spaces are maintained in the summer months.
 - a. To find out which areas are under the responsibility of the City and which fall under our responsibility as the CHOA, please find our maintenance map on our website here: <https://www.crestmonthall.com/about-the-community/map/>
 - i. Please note that currently the CHOA does not have an extended maintenance agreement for the maintenance of parks and greenspaces. If you have concerns about their maintenance, please contact the City of Calgary at 311, or use the 311 app to request maintenance.
 - ii. If you see a pathway under CHOA responsibilities that requires snow removal attention, please contact us at admin@crestmonthall.com.

3. Your CHOA values events and classes as they create a sense of community and belonging, with the bonus of benefit to your overall health. Once the renovations are complete on the Hall, the CHOA will resume the Yoga classes that were supposed to begin in January. Additionally, we are looking at adding more hall programming for residents. Stay tuned for details in the coming months.

Thank you again for taking the time to fill out our survey!

Your Crestmont Homeowners Association

